Jan-Dec 2021

Overview of statistics for the Hertfordshire CCTV Partnership Control Room Operations

DRAFT PERFORMANCE DASHBOARD

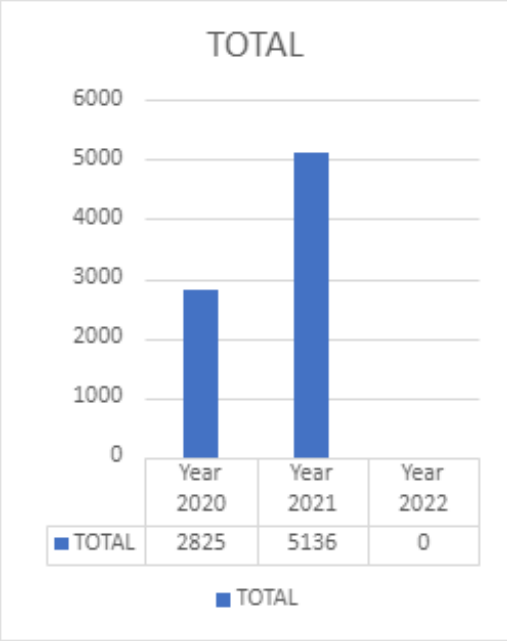
Stevenage, North Herts, East Herts and Hertsmere Councils

HERTFORDSHIRE CCTV PARTNERSHIP

Incident Data

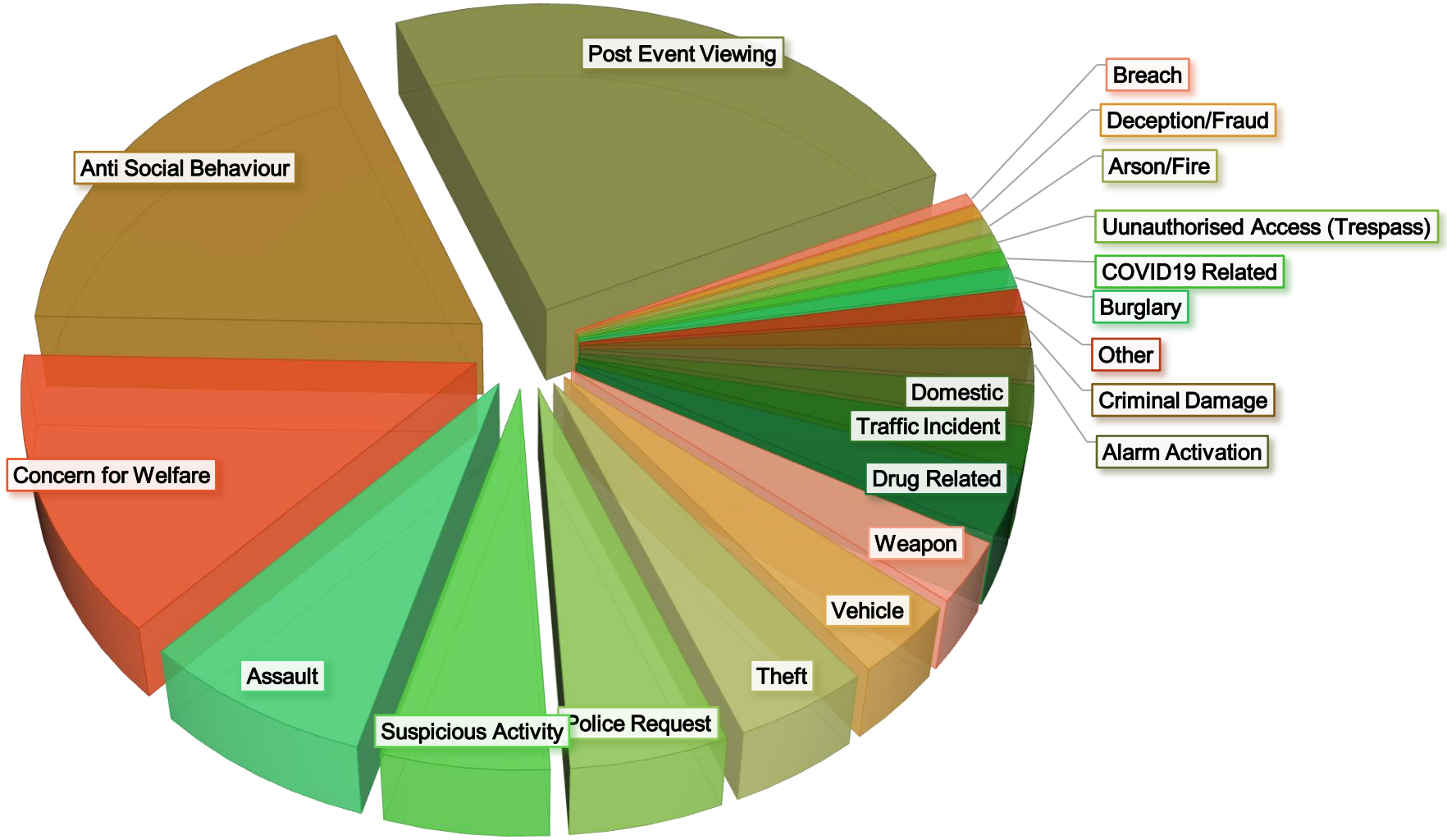
The CCTV Control Room recorded 5136 Incidents in 2021 Relating to CCTV

This was an increase from 2825 incidents in 2020



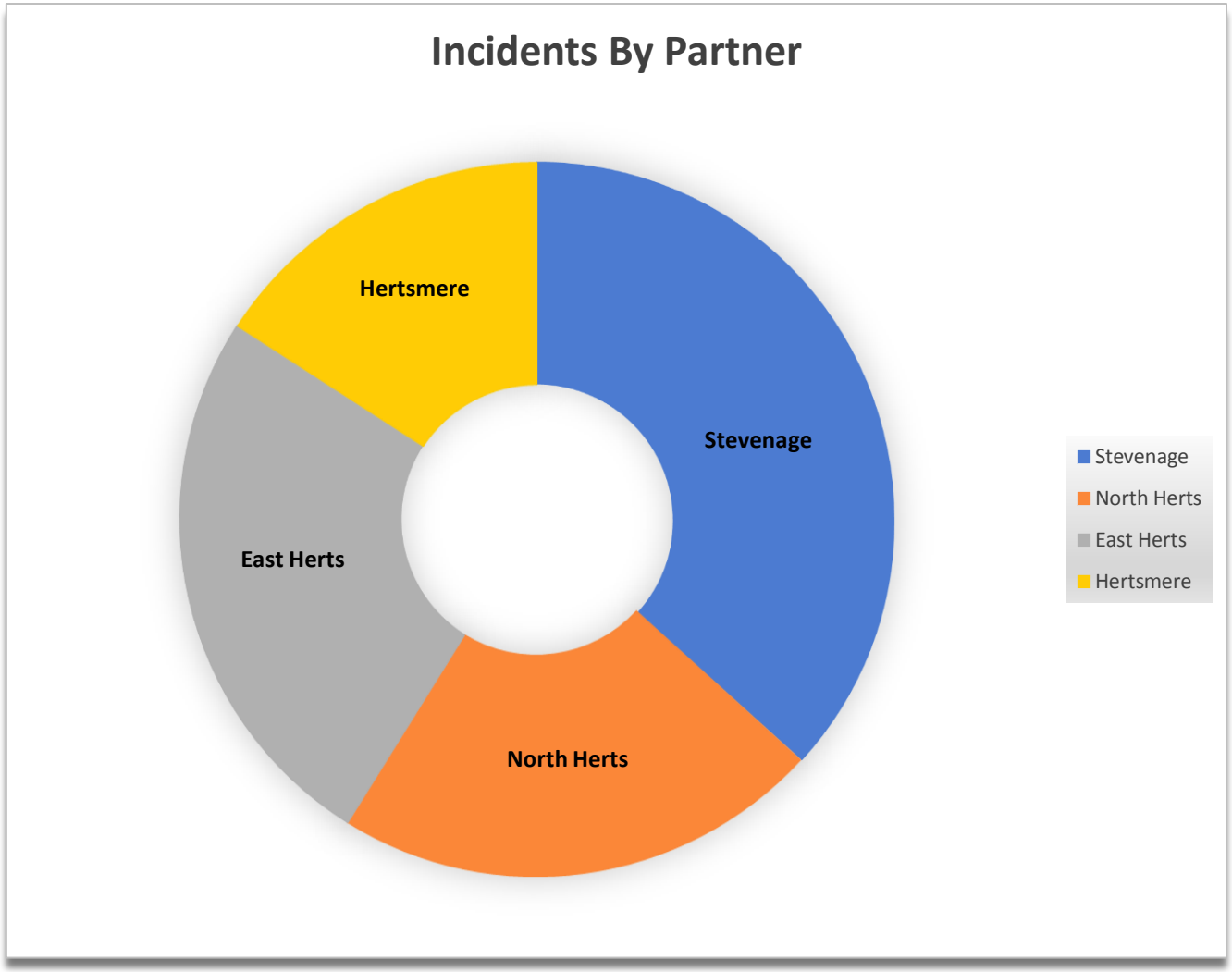
	2020	2021
TOTAL	2825	5136

INCIDENT CATEGORY SPLIT FOR PARTNERSHIP AREAS



Incident Statistics By Partner

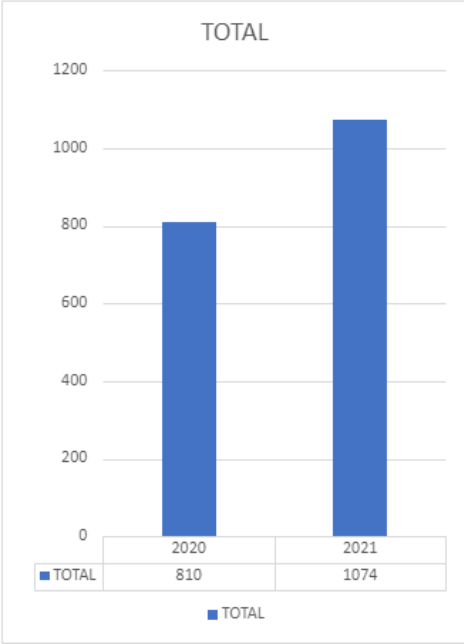
Partner	Total Incidents
Stevenage	1634
North Herts	983
East Herts	1123
Hertsmere	704



Police Footage Request Data

The CCTV Control Room recorded a total of 1074 incidents in 2021 Relating to Police Download Requests

This was an increase from 810 incidents in 2020



	2020	2021
TOTAL	810	1074

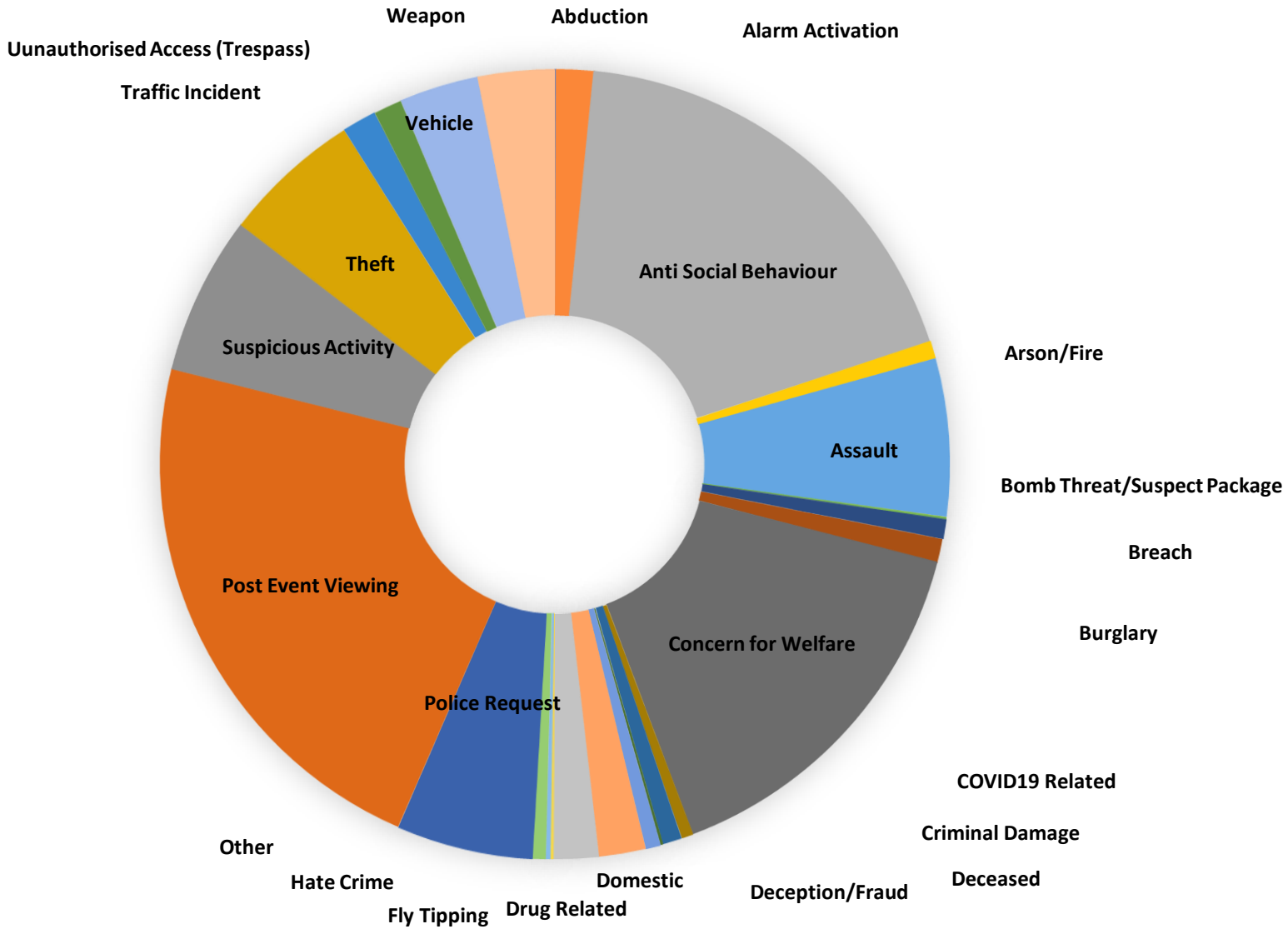
Stevenage Incidents

All Stats relate to incidents in Stevenage including

- Town Centre
- Neighbourhood Centres
- Old Town
- Residential Blocks

Category Name	No. of Incidents
Abduction	1
Alarm Activation	25
Anti Social Behaviour	300
Arson/Fire	12
Assault	105
Bomb Threat/Suspect Package	2
Breach	13
Burglary	16
Concern for Welfare	250
COVID19 Related	8
Criminal Damage	13
Deceased	2
Deception/Fraud	10
Domestic	31
Drug Related	30
Fly Tipping	2
Hate Crime	3
Other	9
Police Request	91
Post Event Viewing	366
Suspicious Activity	106
Theft	93
Traffic Incident	23
Uunauthorised Access (Trespass)	19
Vehicle	53
Weapon	51

Stevenage Incidents by Category



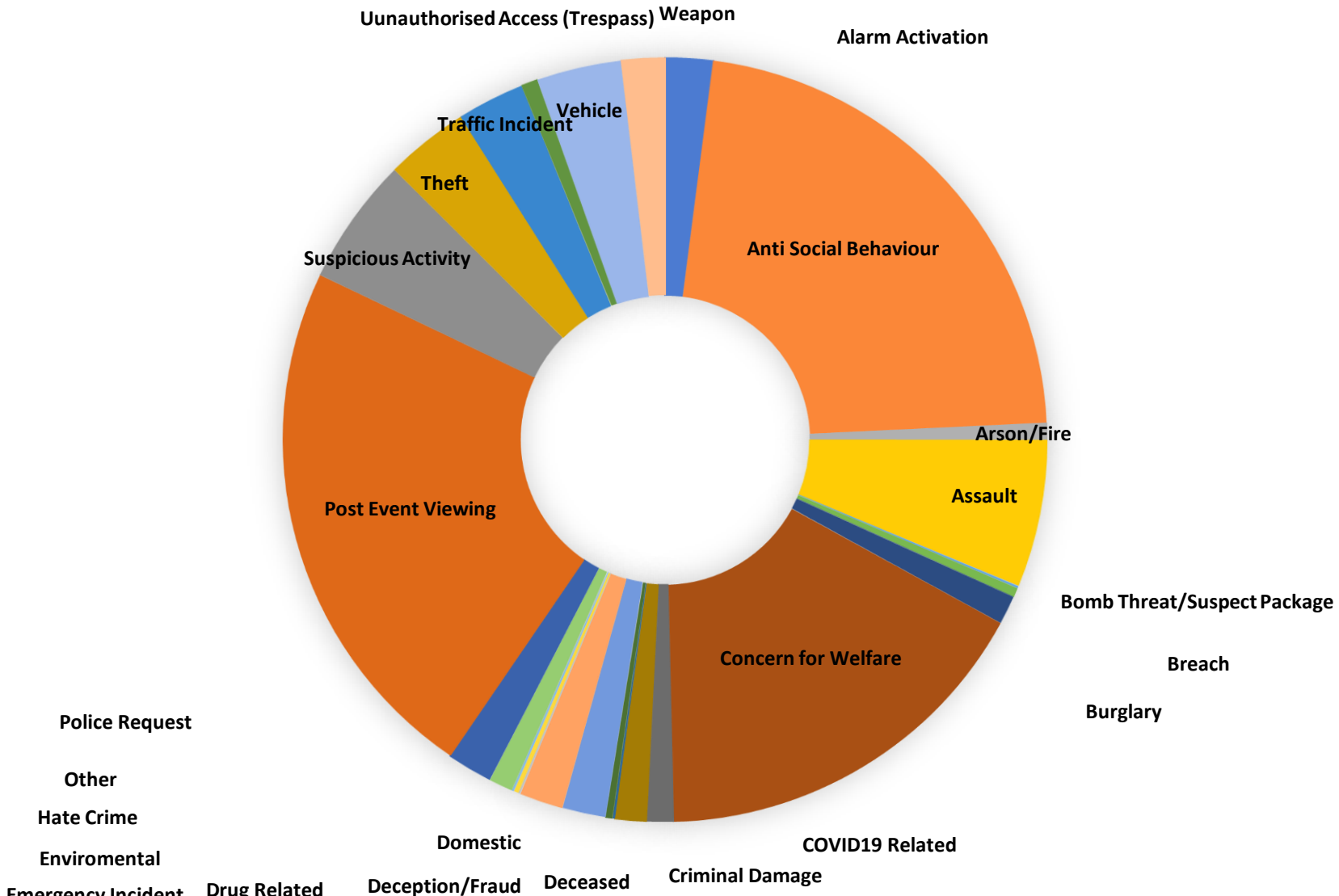
North Herts Incidents

All Stats relate to incidents in the towns of

- Hitchin
- Letchworth
- Baldock
- Royston
- Knebworth

Category Name	No. of Incidents
Alarm Activation	20
Anti Social Behaviour	219
Arson/Fire	7
Assault	61
Bomb Threat/Suspect Package	1
Breach	4
Burglary	12
Concern for Welfare	164
COVID19 Related	11
Criminal Damage	13
Deceased	1
Deception/Fraud	3
Domestic	18
Drug Related	18
Emergency Incident	1
Enviromental	2
Hate Crime	1
Other	10
Police Request	19
Post Event Viewing	222
Suspicious Activity	53
Theft	35
Traffic Incident	28
Unauthorised Access (Trespass)	7
Vehicle	35
Weapon	18

North Herts Incidents By Category



- Alarm Activation
- Anti Social Behaviour
- Arson/Fire
- Assault
- Bomb Threat/Suspect Package
- Breach
- Burglary
- Concern for Welfare
- COVID19 Related
- Criminal Damage
- Deceased
- Deception/Fraud
- Domestic
- Drug Related
- Emergency Incident
- Enviromental
- Hate Crime
- Other
- Police Request
- Post Event Viewing
- Suspicious Activity
- Theft
- Traffic Incident
- Uunauthorised Access (Trespass)
- Vehicle
- Weapon

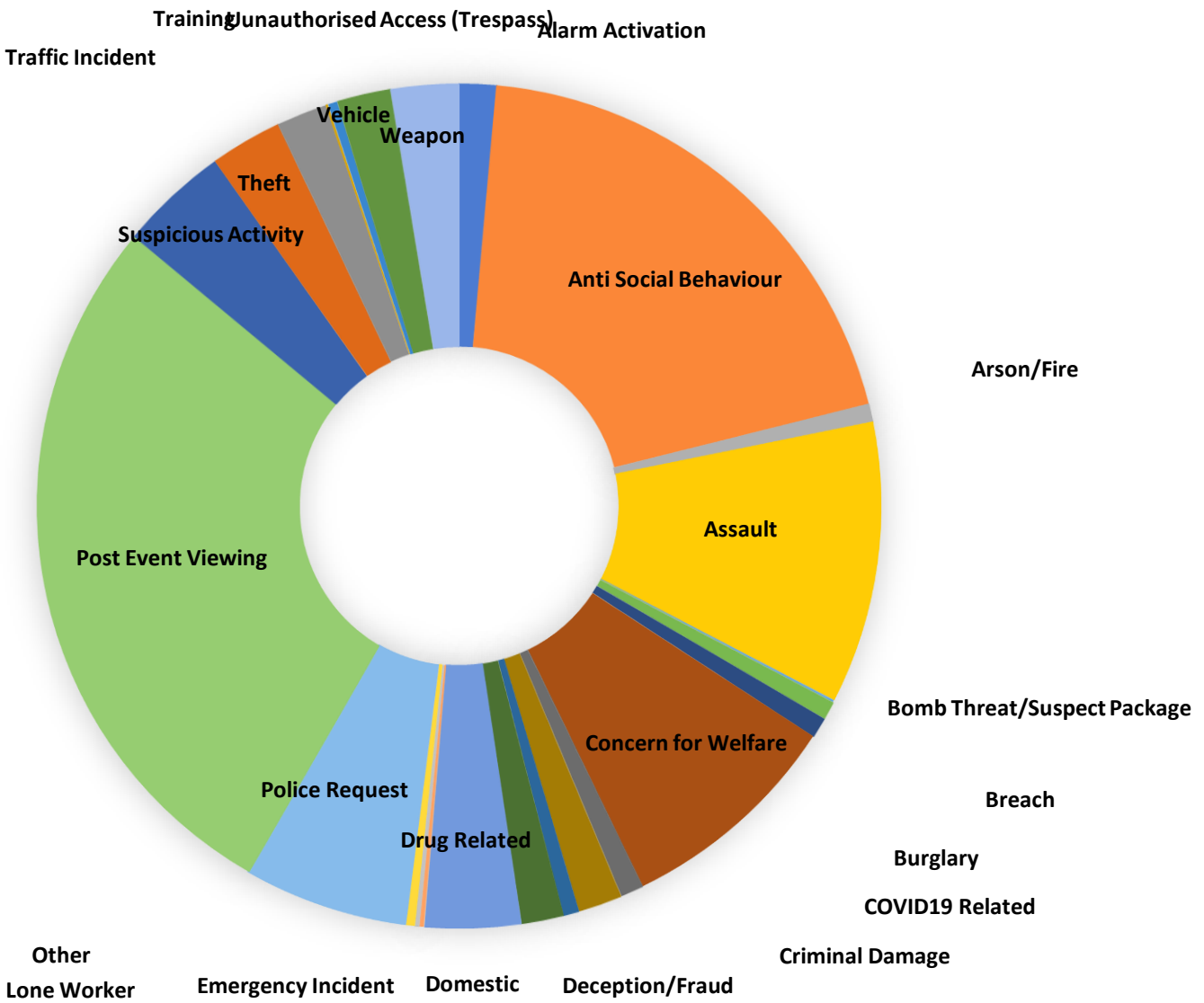
East Herts Incidents

All Stats relate to incidents in the towns of

- Hertford
- Ware
- Bishops Stortford
- Stanstead Abbots

Category Name	No. of Incidents
Alarm Activation	16
Anti Social Behaviour	221
Arson/Fire	8
Assault	121
Bomb Threat/Suspect Package	1
Breach	8
Burglary	9
Concern for Welfare	97
COVID19 Related	10
Criminal Damage	19
Deception/Fraud	7
Domestic	18
Drug Related	41
Emergency Incident	2
Lone Worker	2
Other	4
Police Request	71
Post Event Viewing	311
Suspicious Activity	47
Theft	31
Traffic Incident	22
Training	1
Uunauthorised Access (Trespass)	4
Vehicle	23
Weapon	29

East Herts Incidents By Category



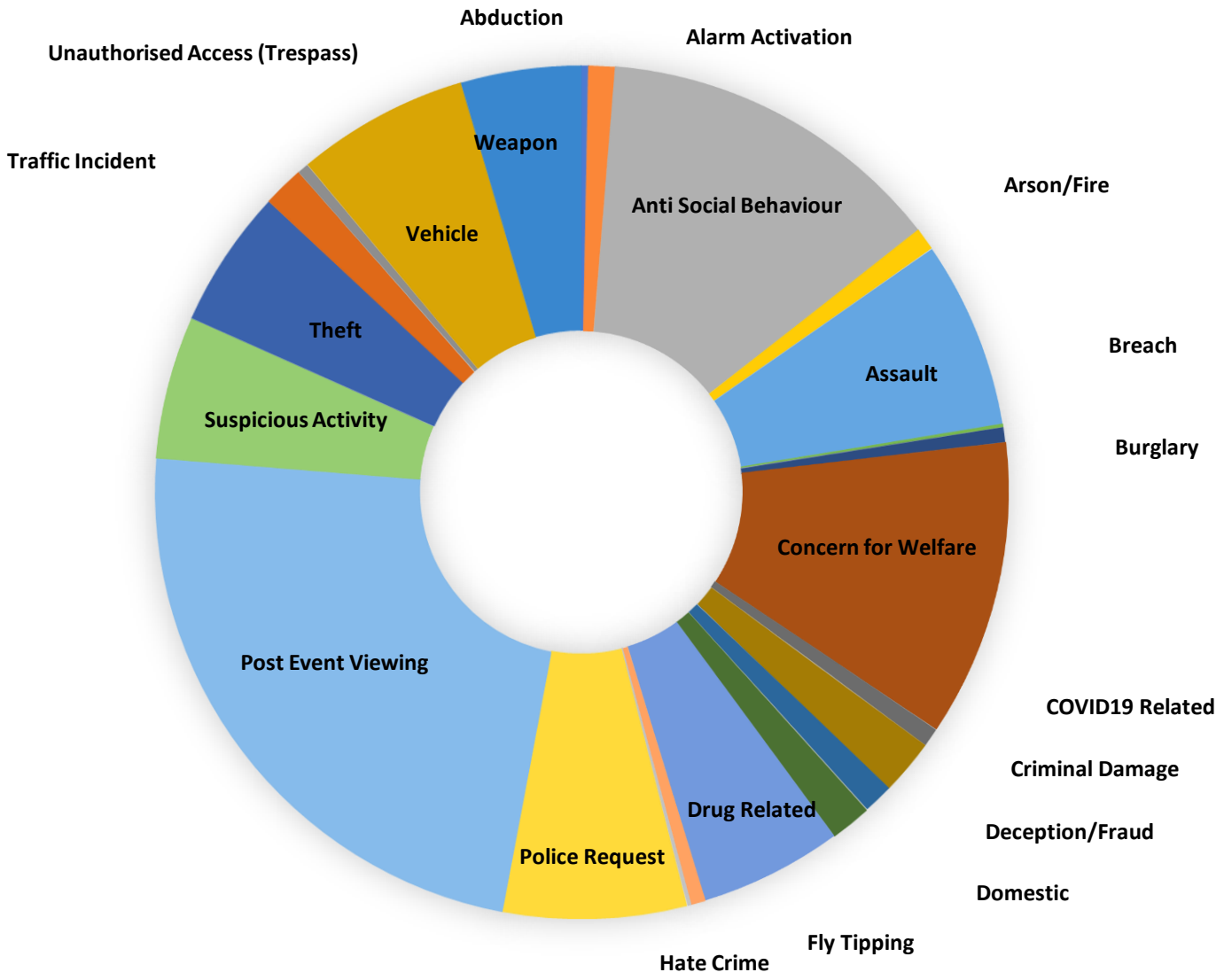
Hertsmere Incidents

All Stats relate to incidents in the towns of

- Borehamwood
- Bushey
- Potters Bar

Category Name	No. of Incidents
Abduction	2
Alarm Activation	7
Anti Social Behaviour	93
Arson/Fire	6
Assault	50
Breach	1
Burglary	4
Concern for Welfare	79
COVID19 Related	5
Criminal Damage	15
Deception/Fraud	8
Domestic	11
Drug Related	38
Fly Tipping	4
Hate Crime	1
Police Request	49
Post Event Viewing	164
Suspicious Activity	38
Theft	37
Traffic Incident	11
Unauthorised Access (Trespass)	3
Vehicle	46
Weapon	32

Hertsmere Incidents By Category



Call Sources

The CCTV Control Room incidents come from a number of different sources as explained in this slide

Controller: the CCTV Controller has monitored this incident pro-actively

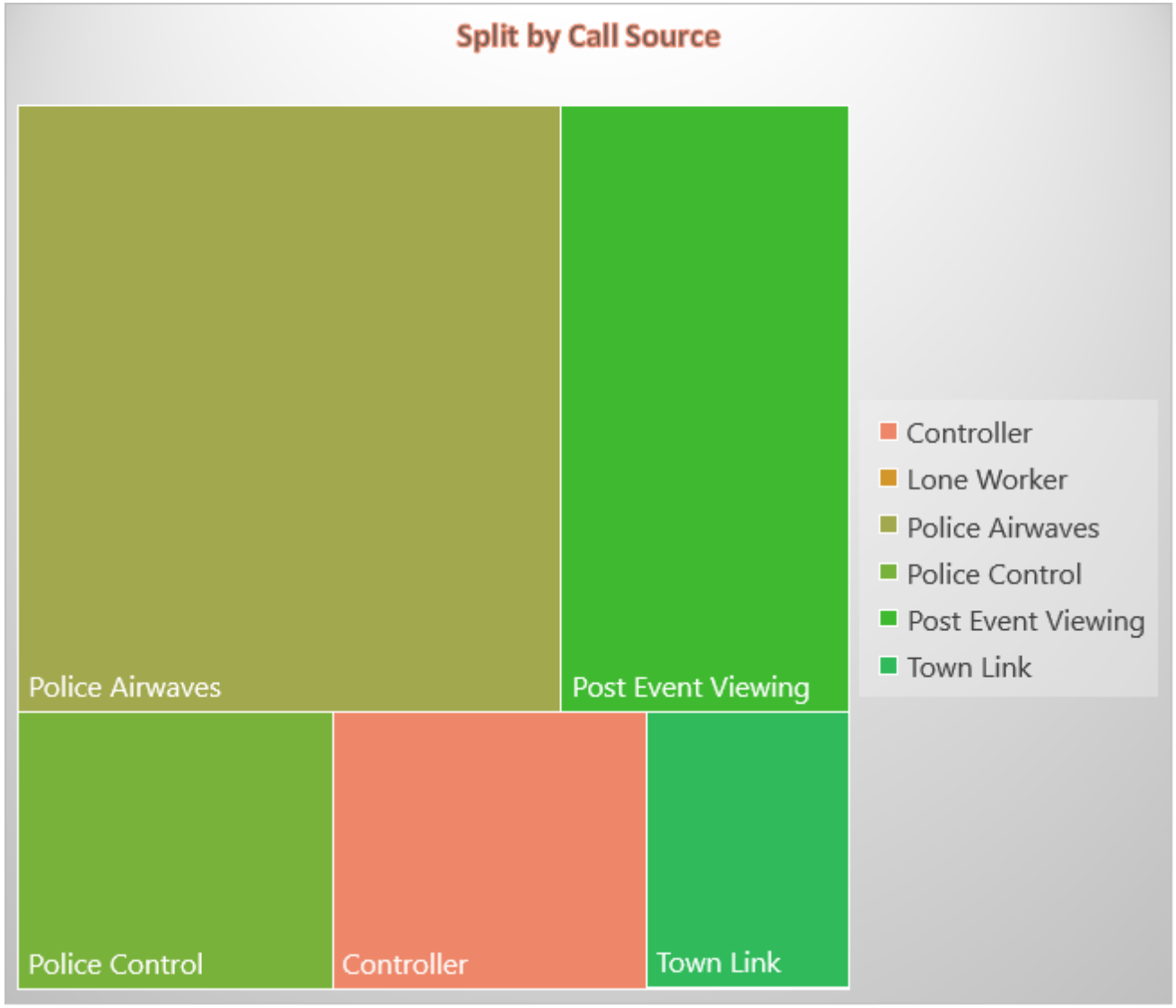
Lone Worker: A lone worker has called in asking for a timed call back as they are visiting a premises

Police Airwaves: A call via the Police Airwaves Radio to the control room

Police Control: The Police Control Room Operator has called the CCTV Control Room via the telephone

Post Event Viewing: The call is regarding a historical incident

Town Link: A call from a member of the Town Link or Pub Link Radio Scheme in the respective town.

Partnership Incidents by Call Source

Source	Count
Controller	525
Lone Worker	3
Police Airwaves	1991
Police Control	526
Post Event Viewing	1054
Town Link	337